

Service Directory

Personal Property Division
Personnel Support Mall Location
Building SDA-336
Commercial: (757)443-3700
Toll Free 1-877-619-8596
Fax: (757)443-3736

Mailing:

Navy Fleet Industrial Supply Center
1968 Gilbert St. Suite 600
Norfolk, VA 23511-3392
Web Site: www.nor.fisc.navy.mil

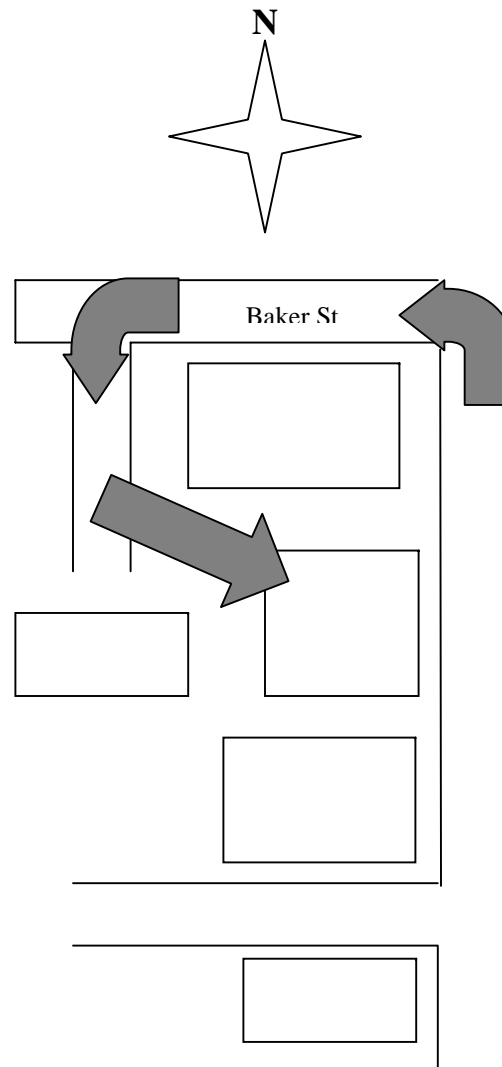
Navy Lodge
7811 Hampton Blvd.
Norfolk, VA 23505-1296
Commercial: (757)489-2656
Toll Free: 1-800-NAVY-INN
Web Site: www.navstanorva.navy.mil

Fleet and
Family Support Center
Personnel Support Mall
7928 14th Street Suite 102
Norfolk, VA 23505-1219
Commercial: (757)444-2102
DSN: 564-2102
Fax: (757)445-2495
Web Site: www.ffscnorva.navy.mil

Navy-Marine Corps Relief Society
Personnel Support Mall
7928 14th Street Suite 238
Norfolk, VA 23505-1295
Building SDA-344
Commercial: (757)423-8830
DSN: 565-9889
Fax: (757)451-8003
Web Site: www.nmcrs.org

Directions

Traveling to Naval Station Norfolk on
Hampton Boulevard, turn west on
Baker Street and follow the signs to the
Navy Housing Welcome Center.



HAMPTON ROADS NAVY HOUSING



Personnel Support Mall
Building SDA-337 - Norfolk

Open: Weekdays 7:30 a.m. to 4:15 p.m.

Office: (757)445-2832 DSN: 565-2832

Toll Free: 1-800-628-7510

Fax: (757)445-6935

Web Site: www.nsa-norva.navy.mil

Naval Support Activity
Family Housing Program
7924 14th Street
Norfolk, VA 23505-1217

Customer Service

Navy Housing Welcome Centers serve the military, Department of Defense personnel and their families.

Customers receive an array of housing assistance to help simplify their home search. Services include the following:

- ◆ Permanent Change of Station (PCS) housing check-in.
- ◆ Process government housing applications and make assignments.
- ◆ Maintain a current government housing wait list available to view in the lobby.
- ◆ Rental Partnership Program assistance for housing on the economy at reduced rent.
- ◆ Extensive available property list from various combined military and civilian resources.
- ◆ Lease and purchase agreement counseling.
- ◆ Counseling for special needs.

Realty Assistance

◆ How to buy, sell, or manage property workshops. These informative workshops are scheduled routinely. Individual and command counseling is also available.

◆ Virginia Housing Development Authority (VHDA) Home Ownership Program for military personnel and their families. The VHDA offers six hours of home ownership education. The program is in partnership with Hampton Roads Navy Housing Office in Norfolk. Those who qualify for a loan can select the home, realtor and mortgage financing of their choice.

◆ Landlord/tenant counseling and mediation to help resolve complaints.

◆ Presentations, briefings, and training for fleet and shore commands, ombudsmen, and civilian community.

◆ Telephones, photocopy, and facsimile machines are available without charge.

◆ Library containing departure housing information to help members and their families plan for a new duty station. Varied information is available on most armed forces bases world-wide. Also, housing information videos are available.

Housing Welcome Centers

Web site: www.nsa-norva.navy.mil

Email addresses:

Information of community housing:

comhousing@nnhwc.com

Information on government quarters:

govhousing@nnhwc.com

Information of Rental Partnership Program:

rpp@nnhwc.com

Information on realty services:

realty@nnhwc.com

Norfolk Housing Site Office
7924 14th Street
Norfolk, VA 23505
Telephone (757) 445-2832
1 (800) 628-7510
Fax (757) 445-6935

Yorktown Housing Site Office
1970 Von Stueben Drive
Newport News, VA 23603
Telephone (757) 847-7800
(800) 704-5488
Fax (757) 847-7822